

# Frequently Asked Questions and Our Answers

**Question** Will all users be expected to wear masks at the side of the pool?

**Answer** So long as all users both keep at least 2 m between them and do not allow this to last longer than 15 minutes then no masks are required.

**Question** What are the Government guidelines and where can they be found?

**Answer** The Government have agreed the requirements with Swim England and these can be found on the Swim England website.

**Question** If I do not want to swim this year do I still have to pay the £20.00?

**Answer** No but as we are substantially down on our Income and our fixed costs are the same for opening and running the pool we would appreciate it if your membership could be paid as a donation to help defray these costs.

**Question** Do I need to clean the poolside before or after the session?

**Answer** No as the PSA have arranged a cleaner to carry out cleaning of all surfaces both before and after each swimming session. However we do ask that all members at the pool use the hand sanitiser which we will provide and to try to enter and leave the pool by the sides and not the steps.

**Question** Will the changing rooms be open?

**Answer** No and we would ask all those coming to swim to arrive ready changed. We would also ask that all swimmers try to return home after each session without changing but if this is impossible you will be allowed to use the toilets to change but with only one swimmer per toilet area at a time.

**Question** Will the tuck shop be open?

**Answer** No but we will have cans of coke and crisps available for purchase with payment by card. Cash will not be accepted due to the risk.

**Question** Will the showers be operational and will I be required to use them?

**Answer** Yes the showers will be operational and as before we will expect all swimmers to use them before and after using the pool. We would encourage the use of your own soap as this is proved to be a sure way of killing the Covid-19 virus.

**Question** Will toys, floats and Inflatable's be allowed to be used in the pool?

**Answer** No. This is because of the risk of transmission of the virus.

**Question** Will the pool be set up for lane swimming or open format swimming?

**Answer** The pool will be set up for lane swimming so that social distancing between families can be observed. There will also be tape markers on the pool surround to assist you in maintaining social distancing.